

POLICY: Refund Policy

SUBJECT: Refunds

PURPOSE: Establish a policy which is to be followed for refunds.

PREPARED BY: TCSA Board of Directors

EFFECTIVE DATE: January 1, 2010

APPLICABILITY: This policy pertains to all TCSA players, coaches, trainers, and TCSA player family members

INTRODUCTION

This policy was written to establish to ensure that **all** refunds are handled in a consistent manner.

POLICY REQUIREMENTS

U7 thru U14 age groups

A full refund will be granted to a player if they decide to leave the TCSA program during the new team registration period and prior to **July 1st** of each soccer year. If the player decides to leave the TCSA after July 1st, a partial refund will only be granted if the player moves out of the area.

U15 and above

A full refund will be granted to a player if they decide to leave the TCSA program prior to the formation and registration of the team. If a player decides to leave the TCSA program after this date, a partial refund will only be granted if the player moves out of the area.

Refunds will **not** be granted for the following:

- Player coach disputes
- Playing time
- Level of play not what was expected
- Player leaves the program except as noted above
- Medical issues during the season

For all Premier level teams, the deposit to hold a player's spot on a team is non-refundable for any reason.